

## ACDelco DuraStop Brake Limited Warranty

### **DuraStop Brake Limited Warranty:**

General Motors LLC warrants to the original retail purchaser of a DuraStop Brake System paid repair — that the original installing General Motors Dealer will repair or replace any DuraStop brake system product that fails due to a defect in materials or workmanship for the following time and mileage from the date of original installation:

**Limited Lifetime Warranty for DuraStop Brake Pads and Shoes** – DuraStop Disc Brake Pads and/or Drum Brake Shoes installed by your GM Dealer are warranted against defects in materials, workmanship and wear-out for as long as the original purchaser owns the private passenger car or light truck (series 10-30) on which the brake pads or shoes were originally installed. The product will be replaced **one time** as follows.

- During the first 12 months or 12,000 miles, whichever first occurs, the one-time replacement will be made free of charge including labor.
- After the first 12 months or 12,000 miles, whichever first occurs, and continuing for as long as the original purchaser owns the vehicle on which the DuraStop product was installed, the one-time replacement will be without charge for the cost of the disc brake pads and/or drum brake shoes. The labor to install will be the responsibility of the original retail purchaser.

Wear-out under the provisions of this warranty is defined as wear to the friction material within 1/32 of an inch above rivets or steel backing on bonded products.

**All Other DuraStop Brake Products** – are warranted from the date of installation by the GM Dealer for 12 months or 12,000 miles, whichever first occurs. Repairs or replacement will be performed by the original installing dealer free of charge including labor.

### **The Original Purchaser's Obligations Are:**

- Return the vehicle to the original servicing GM Dealer or any participating General Motors Dealer handling DuraStop brake products.
- Provide the dealer with the DuraStop Warranty Card (friction products only) and the purchaser's copy of the original repair order showing the dealer had performed a brake service using DuraStop product(s) at an earlier date.

### **This Warranty Does Not Cover:**

- Failure caused by negligence, alteration, accident or use for which the product was not designed or approved by General Motors.
- Product used in police vehicles, taxis, racing or other competition. Police and taxi applications are warranted for 12 months or 12,000 miles.
- Loss of time, inconvenience, loss of use of the vehicle, or other economic loss.
- Damage due to lack of maintenance or use of wrong hydraulic fluids or lubricants.
- Incomplete repairs performed at the customer's request that result in wear-out or failure of a DuraStop brake product.
- DuraStop products installed on vehicles registered and normally operated outside the United States and Canada.

### **Other Terms:**

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THESE DuraStop BRAKE PRODUCTS IS LIMITED IN DURATION TO THAT OF THIS WRITTEN WARRANTY. THE REMEDY PROVIDED ABOVE IS THE EXCLUSIVE REMEDY UNDER THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY.

Some states do not allow any limitation on the duration of an implied warranty or the exclusion or limitation of incidental or consequential damages; the above limitations or exclusions may not, therefore, apply to you. This warranty provides specific legal rights: you may also have other rights depending on the state or province in which you reside.

### **IMPORTANT:**

**KEEP THIS WARRANTY, YOUR DuraStop WARRANTY CARD, AND REPAIR ORDER OR ORIGINAL PURCHASE RECEIPT WITH YOUR VEHICLE'S OTHER IMPORTANT GLOVE-COMPARTMENT LITERATURE.**

Direct any inquiries to:  
**General Motors LLC**  
**P.O. Box 6020**  
**Grand Blanc, MI 48439**

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## **Policies -ACDelco DuraStop Brake Limited Warranty**

GM warrants DuraStop Disc Brake Pads and Drum Brake Shoes to the original retail purchaser.

The product will be replaced **ONE** time as follows:

- During the first 12 months or 12,000 miles, whichever first occurs, the one time replacement will be made free of charge including labour.
  - After the first 12 months or 12,000 miles, whichever first occurs, and continuing for as long as the original purchaser owns the vehicle on which the Dura Stop product was installed, the one time replacement will be free of charge for the disc brake pads and/or drum brake shoes. The labour to install will be the responsibility of the original retail purchaser.
  - All other DuraStop Brake Products are warranted from the date of installation by the GM Service Agent for 12 months or 12,000 miles, whichever first occurs. Repairs and/or replacement include parts and labour.
  - Service Agent is to issue a Warranty Card (friction products only) along with a copy of the Job Card.
  - Service Agent is to verify warranty eligibility by requesting from the purchaser a copy of the Warranty Card (friction products only) and the original Job Card showing the Service Agent had performed a DuraStop Brake installation.
  - Durastop Brake Products are not to be used for new vehicle warranty.
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